

April 26, 2009

SUBJECT: Product Support for TG-13E & TG-17E Actuators

Woodward's TG-13E and TG-17E actuator product lines are both very important to Woodward and there are no current plans to discontinue their availability. These products have become very successful in the turbine market place, and as such Woodward plans to continue to invest in these product lines to ensure product capability and life. Due to the success of TG13E and TG-17E product lines, Woodward does not anticipate rationalization of these product lines in the foreseeable future (**10 years at a minimum - likely beyond**).

As with all products, there will come the time when Woodward will need to discontinue production. Recognizing that customers use these actuators in critical equipment with extended life times, Woodward has implemented post-life support plans to support our customers for the life of the equipment. When the time comes to rationalize the TG-13E & TG-17E product lines Woodward will follow its standard rationalization plan as we have for other products. The typical notification prior to product rationalization is one year. After product rationalization, the below support plan will be followed:

Years 0-5 after product rationalization = Availability of Spares and Repairs
Years 5-10 after product rationalization = Repairs based on parts availability
Years 10-20 after product rationalization = Replacement/Exchange with Service Stock (no repairs), or Replacement product utilizing same functionality or Availability of design drawings such that customer can produce the part themselves (with signed "Proprietary Drawing and Assumption of Liability and Release Agreement")

Due to the nature of electronic components, Woodward is often notified of last time buys for various components. Woodward strives to hold inventory or find alternative parts when electronic components are discontinued. However, there are times when components can simply not be obtained and where sufficient last-time buys cannot be made. In these cases, Woodward cannot always guarantee the rationalization support plan.

Regards,

Rich Kamphaus
Turbomachinery Controls Product Line Manager
rich.kamphaus@woodward.com