

May 23, 2016

SUBJECT: Product Support Statement for Servo Position Controller (SPC)

The Servo Position Control product line is an important product line to Woodward and continues to sell in high volumes to major steam turbine OEMs and to some gas turbine users. Hydraulic actuation is a long term market need and Woodward plans to provide servo control products for many years to come.

As with all electronic products, component obsolescence will eventually make continued production of the existing design impractical. In the case of the SPC, supplier information indicates that the product can be manufactured in production quantities until approximately 2021. Woodward's intention would be to release a replacement product before this time arrives.

We recognize that customers use these controllers in critical equipment packages with extended lifetimes. Woodward has implemented post-life support plans to support our customers for the life of their equipment. When the time comes to rationalize the existing SPC, Woodward will follow its standard rationalization plan as we have for our other Control product lines. The typical notification prior to product rationalization is one year. At product rationalization, the below support plan will be followed:

Years 0-2 after production = Full Repairs, Unlimited Spare units
Years 2-5 after production = Full Repairs, Limited Spare units
Years 5-10 after production = Repairs based on parts availability
Years 10-20 after production = Replacement/Exchange with Service Stock (no repairs)

Please note that parts obsolescence from electronic manufacturers cannot always be predicted accurately, which presents a challenge to post-life support plans. For this reason the dates above cannot be guaranteed. Woodward employs a variety of techniques to insure that we meet our support commitments whenever possible. These include last time component buys and/or partial redesign when necessary.

Regards,



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