

**June 20, 2012**

**SUBJECT:** Product Support for NetCon-FT Controls

The Woodward NetCon FT control platform was discontinued in June 2000, and is no longer available for sale into new commercial applications. For all like applications the NetCon FT platform has been replaced by Woodward's MicroNetTMR control platform.

Please be aware that to support the post production life of the NetCon-FT platform Woodward created and stocked a set of each NetCon-FT module in its service stock inventory after June 2000, however, over the years customers have purchased many of these modules. At this point Woodward will repair or attempt to repair all NetCon-FT modules, however, due to component obsolescence issues, it may not be possible to purchase older technology components and repair all modules.

For NetCon-FT owners who are concerned with the level of product support available for this product line or simply desire to upgrade their control system, Woodward offers its MicroNetTMR platform as a solution. The MicroNetTMR platform was released to production in 1997 and continues to be sold in quantity to turbine OEMs globally. An advantage of upgrading from a NetCon-FT to a MicroNetTMR platform is that much of your proven "GAP" application software program used in your NetCon-FT system can be easily migrated to the new MicroNetTMR system, thus reducing, engineering time, validation time, and project risks.

Woodward is committed to the following NetCon-FT product family support plan:

June 1, 2000 - 2002:

- Unlimited Spare Modules
- Unlimited Repairs
- Replacement Exchange with Service Stock

June 1, 2002 - 2004:

- Limited Spare Modules
- Unlimited Repairs
- Replacement Exchange with Service Stock

June 1, 2004 - 2020:

- Repairs based on parts availability
- Replacement Exchange with Service Stock
- Replacement product utilizing same algorithms and logic where applicable
- Availability of design drawings such that customer can produce the part themselves (with signed "Proprietary Drawing and Assumption of Liability and Release Agreement")

Parts obsolescence from electronic manufacturers can present a challenge to post-life support plans. Woodward strives to hold inventory, or look for alternative parts when components are obsoleted. However, there are times when components can simply not be obtained and where sufficient last-time buys cannot be made. In these cases, Woodward cannot always guarantee that we can maintain the rationalization support plan.

**Regards,**



**Rich Kamphaus**  
**Steam Turbine & Compressor Market Manager**  
([rkamph@woodward.com](mailto:rkamph@woodward.com))