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August 31, 2009

SUBJECT: EM35 Actuator and EM35 Driver Product Support – Extension

This product support statement provides updated information about the long-term support of the Woodward EM35 Actuator and associated EM35 Drivers. *Please note – this support statement is not applicable to the EM35MR Actuator or the EM Digital Driver.*

The Woodward EM35 Actuator and associated EM35 Drivers were replaced in most applications in the early 2000's and have not been available for sale into new commercial applications since December 2006. In 2005, Woodward announced that spares would be available until the end of 2008 and repairs through 2012.

As a result of Market demand, Woodward has reviewed component availability and decided to extend spare support of the EM35 Actuator and associated EM35 Drivers through at least 2010, and possibly through 2012 if components continue to be available.

We believe we have sufficient components available to achieve this support, but due to the age of these products and uncertainty of component supply, we cannot guarantee this availability. Customers with critical applications should consider stocking spares or switching to a newer, supported product. Please also note that other components on these valves may not be available (e.g., limit switches), so each product must be reviewed individually. Please contact Woodward for replacement part information or to review the status of particular part numbers.

To summarize, the updated support for EM35 Actuator and EM35 Driver products is as follows:

Through December 2010:

- Extended Spare availability
- Repairs
- Replacement Exchange with available service stock modules

January 2011 – December 2012:

- Spares will continue to be available if components are available
- Repairs
- Replacement Exchange with available service stock modules

Parts obsolescence from manufacturers can present a challenge to post-life support plans. Woodward strives to hold inventory, or look for alternative parts when components become obsolete. However, there are times when components may not be available and where sufficient last-time buys cannot be made. In these cases, Woodward cannot always guarantee support of the rationalization support plan. Please contact Woodward for more details.

Best Regards,

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