

September 20, 2002

SUBJECT: Product Support for 501, 503, 507, 509, 511, 515, 517, 527, 537, Contempro, and NetCon Phase-A Controls (furthermore referred to as "DCS Controls")

The Woodward DCS Controls product line was discontinued in January 1999, and is no longer available for sale into new commercial applications. Woodward has produced and supported the DCS Controls product line for many years and is committed to supporting this platform well into the future.

For all like applications the DCS Controls platform has been replaced by Woodward's MicroNet and Atlas control platforms. Please contact your local account manager to learn which new Woodward product offerings best meet your application needs. Woodward will commit to the following DCS Controls product family support plan:

January 1, 1999 – July 1, 2000:

- Unlimited Spare Modules
- Unlimited Repairs
- Replacement Exchange with available service stock modules

July 1, 2000 - 2003:

- Limited Spare Modules
- Unlimited Repairs
- Replacement Exchange with available service stock modules

July 1, 2003 - 2008:

- Repairs based on parts availability
- Replacement Exchange with available service stock modules
- Replacement product utilizing same algorithms and logic where applicable

July 1, 2008 - 2018:

- Repairs based on parts availability
- Replacement Exchange with available service stock modules
- Replacement product utilizing same algorithms and logic where applicable
- Availability of design drawings such that customer can produce the part themselves (with signed "Proprietary Drawing and Assumption of Liability and Release Agreement")

Parts obsolescence from electronic manufacturers can present a challenge to post-life support plans. Woodward strives to hold inventory, or look for alternative parts when components are obsolete. However, there are times when components can simply not be obtained and where sufficient last-time buys cannot be made. In these cases, Woodward cannot always guarantee that we can maintain the rationalization support plan.

Regards,
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