

September 20, 2001

SUBJECT: Product Support for Old Style 505 Controls

The Woodward Old-Style 505 control platform was discontinued in June 1996, and is no longer available for sale into new commercial applications. Woodward has produced and supported the Old-Style 505 product line for many years and will continue to support this product well into the future.

This style of 505 control was replaced by a newer more powerful platform in 1996 and of which is still available as an upgrade offering, along with optional retrofit kits to assist with the conversion. Recognizing that customers use this control equipment in critical applications with extended lifetimes, Woodward has implemented a post-life support plan to support our customers for the life of the equipment and have committed to the following Old-Style 505 product family support plan:

June 1, 1996 - 1998:

- Unlimited Spare Modules
- Unlimited Repairs
- Replacement Exchange with Service Stock

June 1, 1998 - 2000:

- Limited Spare Modules
- Unlimited Repairs
- Replacement Exchange with Service Stock

June 1, 2000 - 2016:

- Repairs based on parts availability
- Replacement Exchange with Service Stock
- Replacement product utilizing same algorithms and logic where applicable
- Availability of design drawings such that customer can produce the part themselves (with signed "Proprietary Drawing and Assumption of Liability and Release Agreement")

Parts obsolescence from electronic manufacturers can present a challenge to post-life support plans. Woodward strives to hold inventory, or look for alternative parts when components are obsoleted. However, there are times when components can simply not be obtained and where sufficient last-time buys cannot be made. In these cases, Woodward cannot always guarantee that we can maintain the rationalization support plan.

Regards,  
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