

September 12, 2003

SUBJECT: Product Support for the MicroNet/5009 product lines

The MicroNet and 5009 products are both very important products to Woodward and there are no current plans to discontinue their availability. Both products are standards with major OEM's of gas turbine and steam turbines. As long as our customers are buying significant quantities of these products, they will continue to be fully supported. Due to the product success, we do not anticipate any rationalization of MicroNet or 5009 product lines in the foreseeable future (**7 years at a minimum - likely beyond**).

As with all products, there will come the time when Woodward will need to discontinue production. Recognizing that customers use this control equipment in critical equipment with extended lifetimes, Woodward has implemented post-life support plans to support our customers for the life of the equipment. When the time comes to rationalize the MicroNet and 5009 product lines Woodward will follow its standard rationalization plan as we have for other electrical products. The typical notification prior to rationalization is one year. Upon this notification, the following support plan will be followed:

- Years 0-1 = Unlimited New Controls, Spare Modules, and repairs
- Years 1-3 = Unlimited Spare Modules and repairs
- Years 3-5 = Unlimited Repairs, Replacement/Exchange with available Service Stock modules
- Years 5-10 = Limited Repairs based on parts availability, Replacement/Exchange with available Service Stock modules
- Years 10-20 = Replacement/Exchange with available Service Stock modules (no repairs), Replacement product utilizing same core control algorithms, logic and hardware subsystems "where applicable"  
Availability of design drawings such that customer can produce the part themselves (with signed "Proprietary Drawing and Assumption of Liability and Release Agreement")

Parts obsolescence from electronic manufacturers can present a challenge to post-life support plans. When Woodward learns of component obsolescence, effort is made to ensure we meet the commitment plan. When possible, we make last time buys or sometimes redesign the affected part.

Best Regards,

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