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To Whom It May Concern:

SUBJECT: Product Support for 400 Series Products

Woodward has strived over the years to maintain support for its products for extended periods, well beyond what would normally be supported by consumer or even process industry electronics. Nevertheless, the time always comes when it is necessary to cease the normal production for certain products. Woodward recognizes the critical nature of our customer's applications, and has implemented support plans after cessation of normal production.

Production of the 400 series controls was discontinued for new applications on January 1, 1999. In support of Woodward's customers, a support plan was created to provide spare modules until the end of 2002 (in some cases this was extended slightly). Repairs will be possible until January 2008 (based on parts availability).

In the case of the 400 series controls, there are numerous new product alternatives that can be applied. Please contact Woodward for more information.

Best Regards,

William Becker
Product Line Manager

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